

# **Community Safety Action Plans**

**2008-9**

**2009-10**

**2010-11**

## Community Safety Action Plan 2008-2009

1. IMPROVE FEELINGS OF SAFETY BY REDUCING FEAR OF CRIME							
JAG ref	Objective	Actions	Performance indicator/ outcome	Ref to National Indicators	Lead agency	Lead Action Group(s)	Update: 2008-2009
							Quarter 4
1.1	Improve communications between partnership and public in East Herts	<ul style="list-style-type: none"> <li>○ Advertise the partnership logo on chosen format</li> <li>○ Create Partnership website</li> </ul>	Publicity of logo, website set up	S-A5.1	EHC	Comms	<ul style="list-style-type: none"> <li>● Partnership logo advertised on 5000 cotton bags and 5000 pens for public distribution</li> <li>● Partnership website domain secured</li> <li>● Link magazine published introductory article on 2008-11 Plan</li> </ul>
		<ul style="list-style-type: none"> <li>○ Publish press releases in Link Magazine</li> <li>○ Publish stories in partnership newsletters/magazines where necessary</li> </ul>	Initiatives e.g. press articles, promotion opportunities				
1.2	Support PCSOs in their role as the key focal point in the community	<ul style="list-style-type: none"> <li>○ Provide shadowing opportunities for PCSOs</li> <li>○ Partnership Communications Group to spread positive messages on the work of PCSOs in the community.</li> </ul>	Shadowing opportunities offered or fulfilled.	S-A5.2a	EHC, Police	Comms	<ul style="list-style-type: none"> <li>● Positive publicity took place in July to promote the 24 trained PCSOs to issue Fixed Penalty Notices.</li> <li>● Shadowing carried out with Riversmead and Hertford SNT for the Riversmead funded PCSO's.</li> <li>● 12<sup>th</sup> June 2008 saw a positive publication of the Riversmead funded PCSO;s in the East Herts Herald and numerous further press articles were</li> </ul>
			No of press articles released				

							released for OP APTEKA the Sele Football Project.
1.3	Create a safer and cleaner environment	<ul style="list-style-type: none"> <li>○ Develop a proactive and reactive response to graffiti issues</li> <li>○ Hold an 'environmental week' to target neighbourhoods</li> </ul>	Adoption of response to graffiti issues	S-A1.1b	EHC	Comms	<ul style="list-style-type: none"> <li>• Sele Action week took place week commencing 27<sup>th</sup> October 2008. Activity included environmental awareness and graffiti removal.</li> </ul>
1.4	Reduce the fear of crime with vulnerable people	<ul style="list-style-type: none"> <li>○ Support taxi camera initiative</li> <li>○ Support/implement projects, schemes or initiatives as necessary</li> </ul>	No of projects and schemes implemented		EHC	N/A	<ul style="list-style-type: none"> <li>• 21 out of 21 cameras signed up for use in East Herts taxis.</li> </ul>
1.5	Work with partners to devise schemes that are visible in the community to assist in reducing the fear of crime.	<ul style="list-style-type: none"> <li>○ Conduct street briefing/road show(s)</li> <li>○ See actions under youth engagement</li> </ul>	No of street briefings and road shows		EHC, Police	Comms	<ul style="list-style-type: none"> <li>• Street briefings have been conducted in Hertford in each locality monthly. These have been utilised to set the priorities for the Policing Pledge. Partnership funded notice boards have been produced to advertise these events.</li> <li>• The partnership is supporting Street Pastors initiative in Hertford and Ware and Bishop's Stortford.</li> </ul>
1.6	Involve local communities in identifying and dealing with	<ul style="list-style-type: none"> <li>○ Hold public meetings/community</li> </ul>	Number of public,	S-C10.1, S-C10.2	EHC	Comms	<ul style="list-style-type: none"> <li>• One public workshop meeting held in Bishop's</li> </ul>

	local community safety issues	<p>workshops to inform the strategic assessment</p> <ul style="list-style-type: none"> <li>○ Hold regular locality meetings</li> </ul>	locality meetings and consultation events				<p>Stortford. Consultation has informed strategic priorities for 2009/10</p> <ul style="list-style-type: none"> <li>● Ward meetings organised by SNT officers / PCSOs, to ensure local concerns are identified and addressed.</li> <li>● “Policing Pledge” will further improve local accountability and ensure issues of public concern are prioritised and dealt with appropriately.</li> </ul>
1.7	To advertise and increase community partnership work in the form of success stories	<ul style="list-style-type: none"> <li>○ Partnership Communications Group to follow up achievements against whole action plan for press releases</li> </ul>	Submission of press releases		EHC	Comms	<ul style="list-style-type: none"> <li>● Potential news releases evaluated every meeting</li> <li>● Taxi camera initiative published in Mercury</li> </ul>
1.8	To respond to people’s fears surrounding race and hate crime	<ul style="list-style-type: none"> <li>○ Publish information on how to report hate crime incidents</li> </ul>	Nature and availability of publication		EHC, Police	N/A	<ul style="list-style-type: none"> <li>● Hate crime reporting form available on East Herts Council website</li> <li>● Surgeries held: 2 in Bishop’s Stortford, 2 in Hertford, 2 in Ware</li> </ul>
		<ul style="list-style-type: none"> <li>○ Support hate crime surgeries</li> </ul>	No of surgeries run				
1.9	Protect the community and ensure public safety from issues arising from the night time economy or individuals	<ul style="list-style-type: none"> <li>○ Provide additional enforcement of DPPOs through the accreditation scheme</li> </ul>	Staff accredited	S-A1.1d	Police	Comms, NTE, A&D group	<ul style="list-style-type: none"> <li>● Accreditation scheme being developed</li> <li>● “Know your limits”</li> </ul>

	who misuse alcohol	○ Provide taxi marshalling schemes as necessary	Taxi marshalling schemes supported				<p>campaign ran from 15th – 19th December. Op Active (CDRP-wide policing initiative) operated throughout December and incorporated multi-agency activities aimed at management of the night time economy – making use of media vans, licensing officers, street pastors</p> <ul style="list-style-type: none"> <li>• Police and East Herts Council working in partnership with Bishop’s Stortford and Hertford and Ware Street Pastors. Financial and administrative support given. Taxi Marshalling order obtained for Amwell End, Ware. Taxi Marshalling continues in Hertford to support dispersal for the night time economy</li> </ul>
		○ Produce night time economy information	Provision of NTE information				

**2. ANTI-SOCIAL BEHAVIOUR**

JAG ref	Objective	Actions	Performance indicator/ outcome	Ref to National Indicators	Lead agency	Lead Action Group(s)	Update: 2008-2009
							Quarter 4

2.1	Target hotspots identified by JAG	○ Hold problem solving meetings as necessary	Problem solving meetings held	S-A1.5, NI17	JAG, EHC	ASB	<ul style="list-style-type: none"> <li>• 23 Partnership problem solving meetings</li> <li>• Jointly purchased covert camera deployed to 7 different location</li> <li>• Covert desk lamp camera deployed to 2 locations</li> </ul>
		○ Prioritise the deployment of CCTV, including covert cameras	CCTV deployments				
		○ Carry out visual audits as necessary	No of visual audits				
2.2	Target offenders through the Anti-social Behaviour group	<ul style="list-style-type: none"> <li>○ Pursue ABC's</li> <li>○ Pursue ASBO's</li> </ul>	No of ABC's and ASBO's	S-A1.3, NI17	EHC	ASB	<ul style="list-style-type: none"> <li>• 24 ABCs signed</li> <li>• 14 ABCs declined</li> <li>• 2 Post-conviction ASBO obtained</li> </ul>
2.3	Reduce criminal damage and anti-social behaviour by tackling alcohol related offending	○ Carry out Test purchasing to reduce underage sales	No of operations carried out	S-A1.4, NI17	EHC	ASB, NTE, A&D group	<ul style="list-style-type: none"> <li>• Bishops Stortford DPPO approved 25th November. Signage being erected in conjunction with Highways – go live date of 1st April – signage now up.</li> </ul>
		○ Investigate requirement for additional DPPOs	Additional DPPOs identified				
		○ Pursue Public House Exclusion orders for individuals	No of Public House Exclusion orders				
2.4	Increase PCSO capacity to issue fixed penalty notices for litter, dog fouling	○ Implement protocol for Fixed Penalty Notices for PCSOs	Protocol implemented	NI17	EHC	N/A	<ul style="list-style-type: none"> <li>• PCSOs now trained to issue FPNs for dog fouling and litter</li> </ul>
2.5	Provide response back to complainants on the action taken to address an anti-social behaviour complaint	○ Officer to adopt appropriate method of feedback - signposting, visit from PCSO, letter, phone call	Protocol/procedure implemented	NI17	EHC	N/A	<ul style="list-style-type: none"> <li>• 89 ASB complaints directly to ASB &amp; Projects Officer. All given contact details and partner agencies made aware where appropriate</li> </ul>

2.6	Work with PCSOs to report environmental crime (litter, graffiti, dog control, abandoned vehicles, fly-tipping, nuisance vehicles)	<ul style="list-style-type: none"> <li>Provide each PCSO with a contact card detailing how and who to report environmental crime to.</li> </ul>	Monitor and feedback on application of contact card	NI17	EHC	N/A	<ul style="list-style-type: none"> <li>Contact card produced and distributed.</li> </ul>
2.7	To organise diversionary activities in hotspot areas and or known offenders	<ul style="list-style-type: none"> <li>Individuals identified through YISP and case review group</li> </ul>	See actions under youth engagement	NI17	EHC	ASB	See actions under youth engagement
2.8	To support or train EHC staff to identify ASB related issues	<ul style="list-style-type: none"> <li>Accredit staff through the community safety Accreditation Scheme</li> </ul>	No of staff trained.	NI17	EHC	N/A	<ul style="list-style-type: none"> <li>Accreditation scheme on going. Delay has been caused due to finding suitable powers for officers. Meeting arranged to discuss between Environmental Services and Police lead on the scheme</li> </ul>

### 3. REDUCE SERIOUS ACQUISITIVE CRIME

JAG ref	Objective	Actions	Performance indicator/ outcome	Ref to National Indicators	Lead agency	Lead Action Group(s)	Update: 2008-2009
							Quarter 4
3.1	Continue to achieve reductions in overall levels of Acquisitive crime – viz: <ul style="list-style-type: none"> <li>Vehicle Crime</li> <li>Dwelling Burglary</li> <li>Theft of high-value metals</li> </ul>	JAG to monitor and target crime trends, putting in place timely and appropriate interventions	Reduce levels of acquisitive crime by 4% by March 2009	S-A2.2, S-A2.3b, NI16	JAG	Assigned by JAG	<ul style="list-style-type: none"> <li>Tarantula road show 19<sup>th</sup> March – Jackson Square -1000 Crime prevention packs delivered</li> <li>Crime prevention road shows have been displayed at each parish councils AGM</li> <li>Theft of High Value metals - In the last quarter we</li> </ul>

							<p>have run two multi agency cross border initiatives on the borders of Essex – Jan 22<sup>nd</sup> and March 19<sup>th</sup>. On the 22<sup>nd</sup> of March the following was achieved</p> <ul style="list-style-type: none"> <li>• <b>Arrests x 3 (for going equipped to burgle)</b></li> <li>• <b>22 Processed for traffic matters</b></li> </ul> <p><b><u>VOSA</u></b>  <b>3 x Vehicles with 4 defective tyre</b>  <b>1 x Trailer with 1 defective tyre</b>  <b>1 x Trailer with no break away trailer</b>  <b>3 x Vehicles D.O.W.L</b>  <b>1 X Vehicle with excess weight</b></p> <ul style="list-style-type: none"> <li>• Continued to execute warrants on known offenders and target offenders responsible for vehicle crime –and burglary Operation Abox 21<sup>st</sup> April</li> <li>• Tarantula road show 19<sup>th</sup> March – Jackson Square -1000 crime prevention</li> </ul>
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							<ul style="list-style-type: none"> <li>packs delivered</li> <li>Hertford/Ware saw reduction in 2008 -2009 of 38% for TFMV and 14 % for TOMV</li> </ul>
3.2	<p>To reduce the level of 'Tarantula' vehicle crimes across the district, viz:</p> <ul style="list-style-type: none"> <li>Theft of motor vehicle</li> <li>Theft from motor vehicle <i>(Does not include theft of external parts from vehicles, such as number plates &amp; catalytic converters)</i></li> </ul>	Continue to support Operation Tarantula	Reduce levels of "Tarantula" vehicle crimes by 8% by March 2009	NI16	Police	N/A	<ul style="list-style-type: none"> <li>Tarantula crime prevention road shows taken place in Bishops Stortford, Ware, Hertford, Buntingford and Sawbridgeworth.</li> <li>10,500 Op Tarantula crime prevention packs distributed since Jan 08.</li> <li>Due to the local success Op Tarantula has been rolled out in Stevenage, Broxbourne.</li> <li>Volunteers, crime prevention panel and PCSO's have assisted at large scale events to promote Tarantula.</li> <li>Trap car operations have been deployed to assist in the capture of offenders.</li> <li>Vehicle crime levels remain lower compared to same period last year (13% decrease)</li> <li>Proactive operations around known offenders,</li> </ul>

							<p>some of which have now become PPO's, or ASBO's.</p> <ul style="list-style-type: none"> <li>• Road shows continue to be diarised for the spring – commencing March.</li> <li>• Media campaign planned around junior schools designing an Op Tarantula poster – winning entry published through media</li> </ul>
3.3	To reduce the number of incidents of lead thefts across the district	Implement Operation Alchemist (Redweb)	<i>TBC with Herts Police</i>	NI16	Police	N/A	<ul style="list-style-type: none"> <li>• Lead &amp; metal thefts have reduced considerably following police interventions and in the light of reduced overall demand. Crime trends will continue to be monitored - no specific activity currently required.</li> </ul>
3.4	To reduce levels of burglary dwelling across the district	○ Implement Operation Saturnalia	Progress of Operation Saturnalia.	NI16	Police	N/A	<ul style="list-style-type: none"> <li>• Hertford SNT has supported the cross border Agrarian Operations with staffing at its borders with Bishops Stortford.</li> <li>• Op Abode launched across the CDRP –</li> </ul>
		○ Implement No Cold Calling Zones where necessary to reduce burglary artifice	No of No Cold Calling Zones implemented				

		<ul style="list-style-type: none"> <li>○ Make best use of technology to target vulnerable locations/ repeat victims. e.g., memo cams</li> <li>○ Neighbourhood officers to have ownership of local burglary suspects and to gather and submit intelligence</li> </ul>	Use of technology in vulnerable locations				<p>designed to tackle dwelling burglary using a variety of tactics including targeting known offenders, publicising crime prevention measures through local media, constabulary website.</p> <ul style="list-style-type: none"> <li>● 'Immobilise' property marking system promoted across the district through schools and media. Hertford has trialed this and has had about 200 entrants to date.</li> <li>● Dwelling burglary levels in East Herts are running at 6.5% higher than this period last year (23 offences); this is in line with increases across the entire county - the level of increase in East Herts remains below average – the CDRP has the fourth lowest increase in Herts. Hertford/Ware has seen a reduction in 2008 – 2009 of 4.8% for Burglary Dwelling due to OP ABODE and the various strands mentioned above.</li> </ul>
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3.5	To run regular cross-border multi-agency operations in response to identified crime trends, to maintain the focus on cross-border criminality	<ul style="list-style-type: none"> <li>○ Develop Cross-border intelligence (CHESS meetings) where necessary.</li> <li>○ Hold regular cross-border partnership/multi-agency operations</li> </ul>	CHESS meetings and operations held.		Police	N/A	<ul style="list-style-type: none"> <li>● Bishop's Stortford Neighbourhood ran Operation (Active) with BTP, Essex Police and the BOSS syndicate. Over 5000 ANPR Hits, 41x suspects were stopped and questioned and a further 17x were Stop/searched by officers. 17x offenders were arrested, 10 fixed penalty notices were issued.</li> <li>● A further cross border operation is planned for early March to address travelling criminality / fly tipping.</li> <li>● ANPR is being introduced across the CDRP; this is a key tactic in addressing travelling / cross-border criminality. Two mobile cameras have been fitted in SNT vehicles at Hertford &amp; Bishops Stortford and 2 'spike cameras' are planned to be in place &amp; available for deployment by the end of March.</li> <li>● In the last quarter we have</li> </ul>
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							<p>run two multi agency cross border initiatives on the borders of Essex – Jan 22<sup>nd</sup> and March 19<sup>th</sup>. On the 22<sup>nd</sup> of March the following was achieved:</p> <ul style="list-style-type: none"> <li>• <b>Arrests x 3 (for going equipped to burgle)</b></li> <li>• <b>22 Processed for traffiic matters</b></li> </ul> <p><b><u>VOSA</u></b>  <b>3 x Vehicles with 4 defective tyre</b>  <b>1 x Trailer with 1 defective tyre</b>  <b>1 x Trailer with no break away trailer</b>  <b>3 x Vehicles D.O.W.L</b>  <b>1 X Vehicle with excess weight</b></p>
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#### 4. OFFENDER MANAGEMENT

JAG ref	Objective	Actions	Performance indicator/ outcome	Ref to National Indicators	Lead agency	Lead Action Group(s)	Update: 2008-2009
							Quarter 4
4.1	To carry out case management of PPOs to reduce the already high risk they pose of reoffending	PPO group to liaise and communicate closely on at least a weekly basis and to review this communication at the 6 weekly PPO meeting.	No of meetings		Probation, Police	PPO Group	Continuation from Quarter 1. PPO Probation Officer and PPO Police continue to communicate and work closely together. Police have attended all the

							<p>PPO Meetings and SNT teams have been given targets to develop intelligence on. Claire Bowhill has developed guidance for SNT's on targeting PPO's.</p> <p>OP APTEKA Sele Football Project has centered on Hertford and Ware PPO's and has seen only one charge between these PPO's in the previous 6 months.</p>
4.2	To have clear, explicit criteria as to what constitutes registration as a PPO and equally clear criteria for deregistration	PPO Group to ensure that such criteria are published and distributed appropriately using the selection matrix	Guidelines produced and circulated to relevant partners		Probation	N/A	<p>PPO Probation Officer from the East Herts Probation Centre has been on training with the PPO Police to develop the knowledge of the criteria. There appears to be a requirement for a clear audit trail, re registration and a process in place to inform the offender of what PPO status means.</p>
4.3	Provide a premium service to PPOs with a minimum input of 15 hours per week	<p>Referrals to:</p> <ul style="list-style-type: none"> <li>○ DIP</li> <li>○ Hertsreach</li> <li>○ Sova</li> <li>○ Housing providers</li> <li>○ Leisure</li> <li>○ ETE</li> </ul>	Number of individuals referred	S-A4.1, S-A4.1a	Probation	N/A	<p>Provide a Premium Service to all PPO cases in line with agreed Multi-Agency Premium Service minimum specifications. There will be a document available soon (if not already) that will indicate what the Premium Service is</p>

from all agencies.

### 5. YOUTH ENGAGEMENT

JAG ref	Objective	Actions	Performance indicator/ outcome	Ref to National Indicators	Lead agency	Lead Action Group(s)	Update: 2008-2009
							Quarter 4
5.1	Provide a programme of targeted and preventative activities for young people	<ul style="list-style-type: none"> <li>Support the provision of positive diversionary activities for children and young people</li> </ul>	Amount, frequency, attendance and monitoring (where implemented) of activities	S-A1.1a	IYSS	DA group	Programme of events for the summer holidays evaluation showed that activities were again well attended and that several 'known' young people attended events. No analysis has been carried out so far in regards to police data. Full evaluation report available upon request from ASB & Projects Officer at EHC.
5.2	Raise awareness of drug and alcohol misuse issues in East Herts	<ul style="list-style-type: none"> <li>Carry out a workshop on drugs and alcohol at the annual East Herts Youth conference on drugs and alcohol (set for September)</li> </ul>	Workshop held, feedback from conference evaluation	S-A1.1c	EHC	DA group, A&D group	East Herts Alcohol and drugs group obtained Frank and 100% hangover free 'freebies' for alcohol and drug workshop. Cotton bags were handed out to all participants.
5.3	Work with young people who are at risk from drugs and alcohol misuse.	<ul style="list-style-type: none"> <li>Support ongoing youth projects and initiatives</li> </ul>	Initiatives, youth projects held	S-A1.1c	IYSS	DA group, A&D group	<ul style="list-style-type: none"> <li>Sports on Sele (SOS) Project - on going project that includes drug and alcohol advice</li> <li>Bodystop Bus to be used during the summer activities.</li> </ul>
5.4	To raise awareness on	<ul style="list-style-type: none"> <li>Liaison with youth councils</li> </ul>	No of Crucial		EHC,	A&D	<ul style="list-style-type: none"> <li>Summer Activities</li> </ul>

	services available for young people and scenarios on keeping safe	<ul style="list-style-type: none"> <li>To run Hertford and Bishop's Stortford Crucial Crew events</li> </ul>	Crew events, School attendance at events		Police	group	<p>programme was publicised in schools by PCSOs and Extended Schools Officers</p> <ul style="list-style-type: none"> <li>Crucial Crew ran in both areas and was again successful.</li> </ul>
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### 6. REDUCE VIOLENT CRIME

JAG ref	Objective	Actions	Performance indicator/ outcome	Ref to National Indicators	Lead agency	Lead Action Group(s)	Update: 2008-2009
							Quarter 4
6.1	<p>To reduce the overall number of incidents of violent crime within the CDRP.</p> <p><i>Violent crime incorporates:</i></p> <ul style="list-style-type: none"> <li><i>Greivous Bodily Harm S20/S18 Offences Against Person Act 1861.</i></li> <li><i>Sexual Assault/Rape</i></li> <li><i>Domestic assaults</i></li> </ul>	<ul style="list-style-type: none"> <li>To target violent crime hotspots</li> <li>Carry out enforcement operations focused on reducing crime in public spaces</li> <li>Continued enforcement of the DPPOs in &amp; consideration and introduction of similar schemes elsewhere in the district, such as Bishop's Stortford.</li> </ul>	Reduce incidents by 4% by March 2009	NI15	Police	N/A	<ul style="list-style-type: none"> <li>In Hertford and Ware Operation SPRAWL and AJAX continued to reduce violent crime caused by the night time economy.</li> <li>Sky Nightclub an out of scale crime generator has been a focus for the Ware team and this premises will be subject to a licensing review for revocation of licence on the 15<sup>th</sup> May 2009. Much of the violent from 2008 – 2009 is attributable to this premises. Violent crime was reduced across the area by 2.3% however there were 4 further offences in Hertford.</li> </ul>



6.2	To maintain and support licensing issues and initiatives	<ul style="list-style-type: none"> <li>○ Pubwatch to support identified schemes</li> <li>○ Continued roll-out of Bottle watch across E Herts, using robust follow-up action to target offending premises.</li> <li>○ Manage the cumulative impact of licensed premises within the town centres affected by the Night Time economy. <i>(This includes strict management of licensing applications)</i></li> </ul>	Monitoring and evaluation of schemes	NI15	Police	NTE	<ul style="list-style-type: none"> <li>● Pubwatch is active in Hertford, Ware and Bishops Stortford.</li> <li>● Police have requested funding for the extension of Bottle watch via the recent alcohol related partnership activity funding scheme.</li> <li>● The local Youth Crime Reduction Officer has begun an operation targeting underage drinking issues.</li> <li>● Police monitoring the quantity and quality of information for premises serving or allegedly serving alcohol to underage persons, and bidding for Test purchases</li> <li>● Bottle watch to run In Buntingford – 4 premises to monitor – some youth related ASB as a result of alcohol abuse.</li> <li>● 2 premises the Jolly Sailors and Sky have been subject to a review. Objections have been placed for Westmill,</li> </ul>
		<ul style="list-style-type: none"> <li>○ Continue to ensure licensed premises maintain high standards and comply with the terms of their licence by taking to review any licensed premises that repeatedly breach the terms of their licence or fail to comply with licensing legislation</li> </ul>	No of licensees taken to review for breaching or failure to comply with their licensing conditions				

							Midwest. Various premises have not reached this stage due to the negotiation process. Hertford SNT developed the role of licensing officer for East Herts and this has been seen as best practice and is now been replicated across the area. East Herts has had 2 of 160 across the country revocation of licence or Designated Premises Supervisor with another pending.
6.3	Prevent public nuisance by reducing alcohol related violent crime	<ul style="list-style-type: none"> <li>○ Support and implement Safer Clubs, Pubs and Bars Scheme</li> </ul>	Implement scheme	NI15	Police	NTE, A&D group	<ul style="list-style-type: none"> <li>• There have been reductions in both violent crime (-1.6%) and serious violent crime (-10.3%); the CDRP has also seen reductions in less serious assaults (-13.4%).</li> <li>• The introduction of the Bishops Stortford DPPO will further assist in managing down alcohol-related violent crime.</li> <li>• Closure of Sky nightclub an out of scale crime generator is sought 15/05/2009.</li> </ul>

							<p>Hertford/Ware saw a slight increase of 4 offences 2008 – 2009 and is attributable to these premises.</p> <ul style="list-style-type: none"> <li>• The DPPO in Hertford is in place.</li> <li>• East Herts has seen a reduction in violent crime (2.3%) and serious violent crime (9.3%)</li> <li>• Pubwatch is running in Hertford and Ware and is attending by the SNT.</li> </ul>
6.4	<p>To support and contribute to:</p> <p>Raising awareness of domestic violence</p> <p>Reducing incidents of domestic violence</p>	<ul style="list-style-type: none"> <li>○ Provide support to ensure the continuation of the East Herts and Broxbourne Domestic Violence Forum, in particular through the provision of sanctuary rooms and distribution of mobile phones</li> <li>○ Support and promote White Ribbon Week in November</li> <li>○ Assist in the publication and distribution of domestic violence initiatives</li> <li>○ Make provisions for the introduction of Independent Domestic Violence Advisors (IDVAS) subject to resources</li> </ul>	<p>DV forum meetings held, White Ribbon week supported, IDVA introduced to Eastern Area</p>	S-A6.2, NI32	JAG, Police	EH and Brox DV Forum	<ul style="list-style-type: none"> <li>• DV Forum meetings held bi-monthly. Eight DV forum meetings held.</li> <li>• DVO's have received funding to purchase mobile phones for victims.</li> <li>• WRW week - County launched an exhibition this year to raise awareness within large firms/head offices.</li> <li>• Two IDVA posts for the Eastern area appointed</li> <li>• Information of IDVAS presented to JAG members</li> <li>• Four MARACs taken place.</li> </ul>

7. CROSS CUTTING THEME – ALCOHOL AND DRUGS							
JAG ref	Objective	Actions	Performance indicator/ outcome	Ref to National Indicators	Lead agency	Lead Action Group(s)	Update: 2008-2009
							Quarter 4
7.1	Set up an East Herts alcohol and drugs working group	Working group to implement actions to: <ul style="list-style-type: none"> <li>• Improve feelings of safety</li> <li>• Reduce ASB</li> <li>• Reduce serious acquisitive crime and re-offending</li> <li>• Engage with youth</li> <li>• Reduce serious violent crime</li> </ul>	Establish group and evaluate subsequent actions in response to emerging issues		EHC	A&D group	<ul style="list-style-type: none"> <li>• Group set up with action plan covering September 2008 – March 2009</li> </ul>

### Community Safety Action Plan 2009/10

1. Improve public confidence through reassurance messages and crime prevention measures							
JAG ref	Objective	Actions	Measure	Ref to National Indicators	Lead agency	Lead Group	Update: 2009/10
							Quarter 4
1.1	Improve communications between partnership and public in East Herts	Explore the possibility of designing and implementing a Community Safety Partnership newsletter	Newsletter established		EHC	PCG	Two editions of newsletter published. Total of 5500 copies available at receptions and partnership events. Monitoring to be carried out in internet.  Joint news releases compiled  Website content being collated
		Publish stories in partnership newsletters/magazines where necessary	Initiatives e.g. press articles, promotion opportunities				

		Set up of the East Herts Community Safety Partnership website	Website established				PVE strategy evidence base being compiled
		Implement the East Herts Prevent (PVE) Strategy	Strategy established				Five reassurance banners designed and produced ready for deployment
		Display reassurance and crime prevention messages on the Partnership "Spread the Word" Publicity Trailer	No of occasions deployed and messages displayed				
1.2	Improve public confidence by reassuring the public that East Herts is a safe district	Involve young people in consultation about crime and community safety	No of people involved		EHC, Police	JAG,	Consultation forms commenced 15/09/09. Five partnership public meetings held in Jan/Feb 2010
		Deploy mobile CCTV where the perception of crime may be high	No of cameras in deployment				
1.3	Work with partners to devise reassurance schemes	Conduct street briefing/road show(s)/publicity events	No events carried out		EHC	PCG	15 Problem solving meetings (including locality and street briefings)
		Organise positive Halloween campaign	Campaign implemented	NI17			Halloween rock concert for secondary school age children took place 31/10/09. 200 young children attended this event and a significant decrease of 50% in respect of and reports of ASB/Criminal damage was recorded between 1600-0000hrs 31/10/09.
1.4	Involve communities in identifying and dealing	Hold public meetings/community workshops	Number of public,		EHC, Police	PCG	Five partnership public meetings held in Jan/Feb 2010

	with local community safety issues	Hold priority (locality) meetings in line with the Policing Pledge Support Neighbourhood Watch	priority meetings and consultation events  Policing priorities to inform strategic assessment				Financial support given for NHW sundries for 2009/10 period.
1.5	Protect the community and ensure public safety from issues arising from the night time economy or individuals who misuse alcohol	Provide additional enforcement of DPPOs through the accreditation scheme Provide taxi marshalling schemes as necessary Support the Street Pastors Initiative in Bishop's Stortford and Hertford and Ware	Staff accredited Taxi marshalling schemes supported Receive updated evaluation reports from the Street Pastor Coordinators.	NI17	EHC, Police	JAG	Four alcohol control zones (DPPOs) in place. Accreditation scheme in final stages.  Bishop's Stortford Street Pastors scheme running since September 2008. Total of 27 volunteers. Groups of 4 go out 6 times a month.  Herford and Ware Street Pastors launched October 2009. Financial support given 2009/10. Total of 20 volunteers trained.

## 2. Address issues of anti-social behaviour

JAG ref	Objective	Actions	Measure	Ref to National Indicators	Lead agency	Lead Group	Update: 2009/10 Quarter 4

2.1	Target hotspots identified by JAG and ASB Case Review Group	Hold problem solving meetings as necessary	Problem solving meetings held and result	NI17	EHC	ASB, JAG	X7 ASB Case Review Group meeting 36 Problem solving meetings (including locality and street briefings) Covert cameras have been deployed to 5 locations, with one location deemed as unsuitable  No visual audits undertaken during Q1, Q2 and Q3
		Prioritise the deployment of covert cameras	CCTV deployments				
		Carry out visual audits as necessary	No of visual audits				
2.2	Target offenders through the ASB Case Review Group	Pursue ABC's and ASBO's	No of ABC's and ASBO's	NI17	EHC	ASB	X1 Post conviction ASBO X27 ABCs
2.3	Provide response back to complainants on the action taken to address an anti-social behaviour complaint	Officer to adopt appropriate method of feedback - signposting, visit from PCSO, letter, phone call	Protocol/procedure implemented	NI17	EHC	N/A	No formal procedure adopted as yet – still using ad hoc approach with most appropriate agency (e.g. EHC, Housing Association, Police) providing an update to complainants  Minimum standard work in Q4 will develop this action.  ASB Minimum standards agreed for the partnership and endorsed by RAG. Police and Housing Associations have agreed to the standards and shall now operate within them. Standards are available to view on the East Herts website.

2.4	To organise diversionary activities in hotspot areas and/or for known offenders	<p>Individuals identified through YISP, ASB Case Review Group and diversionary activities group</p> <p>Organise a Halloween campaign</p>	No of activities organised and attendance levels	NI17	EHC	ASB	<p>Summer activities programme devised for implementation in Q2. Summer activities programme delivered in Q2 and evaluation being undertaken for completion in Q3. Evaluation report to be presented to RAG in December</p> <p>Evaluation presented at December RAG. Approximately £1500 left in the budget and projects now being considered to receive funding.</p> <p>Halloween event planning to begin in Q2 (to tie in with JAG presentation). Halloween diversionary event planned for 31<sup>st</sup> October. Funding secured through JAG as well as other sources. The event has been organised by a number of agencies, including those within and out of the CSP.</p> <p>Event took place and approximately 200 young people attended. Figures show a reduction in ASB from the previous year over Halloween</p> <p>Summer programme for 2010 is being developed. Funding has been</p>
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							secured from ESCOs and Housing Associations already. A draft timetable should be ready by early June.
2.5	To support or train EHC staff to identify ASB related issues	Accredit staff through the community safety Accreditation Scheme	No of staff trained	NI17	EHC	N/A	<p>Report went to CMT and was approved.</p> <p>Training to be arranged for Q2 / 3 Vetting procedure for accredited staff has begun as this needs to take place before training can be arranged.</p> <p>Vetting forms completed and submitted to Herts Police.</p> <p>Vetting process is now complete. ID badges to be made and official launch due in the summer of 2010.</p>

<b>3. Reduce burglaries, in particular residential</b>								
JAG ref	Objective	Actions	Measure	Ref to National Indicators	Lead agency	Lead Group	Update: 2009/10	
							Quarter 4	
							Hertford & Ware NHT	BS, B'ford & S'worth NHT
3.1	Reduce domestic burglary	Distribute publicity/leaflets relating to the prevention of domestic burglary	Publicity and leaflets distributed	NI16	Police	JAG	There has been a 21% increase of offences recorded in Hertford and a 4% reduction in Hertford Rural	Burglary is down in Bishops Stortford by 9%, down in Buntingford 31% and in Sawbridgeworth by 12%

							<p>Offences in Hertford have reduced by 35% in August to 13 recorded offences and maintained in September</p> <p>Both Hertford and Hertford rural have decreased sanction detection rates compared to the same period last year although year to date Hertford Town is now showing a 6% increase and Hertford Rural only a difference of 5 offences.</p>	
		Promote property marking through Operation Abode (Immobilise)	No of houses registered	NI16	Police	JAG	Every new member of NHW receives a NHW Pack and Property Marking Pack (over 1500 packs distributed April to date)	Immobilise' property marking system promoted across the district through schools, shop outlets selling electrical goods at source (sony, Games etc), publicised on trains directly to those persons affected (house owners/commuters with PC'S) and media.
		Support Neighbourhood Watch						
		Increase referrals to Papworth Home Security Service	No of referrals, advice offered,				East Herts currently have 1130 Neighbourhood Watch	

		Offer home security advice and crime prevention measures to individuals, in particular those considered vulnerable	crime prevention measures addressed				<p>Saturnalia continues to be coordinated by the NPT volunteer and is recorded to ensure visits and crime prevention take place as required.</p>	<p>Every new member of NHW receives a NHW Pack and Property Marking Pack (over 1500 packs distributed April to date)</p>
		Target known offenders and hotspot areas	Intelligence gathered, offenders targeted				<p>NHW is fully supported with a continued commitment to increase participants as recently highlighted in Operation ANOTHER and a large scale community engagement initiative with the residents of the Hertford Sele Ward.</p> <p>All NPT officers have undertaken and completed a crime prevention knowledge check to enhance their ability in offering crime prevention advice and completing crime surveys.</p>	<p>Bi weekly roadshows commenced 26<sup>th</sup> of November for crime prevention advice being (cat bells issued, etc) Police captured data for immobile from persons with mobile phones. SNT have arranged the annual Barn Briefing for the rural communities on the 1<sup>st</sup> of December where security advice, and representatives from the NFU, NHW and TER will be present</p> <p>The community pride project continues to support each of these schemes. Through its community engagement Immobilise, additional</p>

								NHW areas will all be developed. Planning taking place for environmental project which will promote the above. Scout groups/army cadets will actively knock door to door to publicise immobilise and capture data.
3.2	Reduce non domestic burglary, in particular rural business burglary	Support provision of Rural Intelligence Gathering System Deploy covert cameras at seasonal period areas		NI16	Police	JAG	There are almost 200 RIGS pagers being used in East Herts.  Have met with Fire Service to discuss the use of their mobile CCTV in the Albury Area.	There are almost 200 RIGS pagers being used in East Herts.  Have met with Fire Service to discuss the use of their mobile CCTV in the Albury Area.

#### 4. Reduce criminal damage

JAG ref	Objective	Actions	Measure	Ref to National Indicators	Lead agency	Lead Group	Update: 2009/10	
							Quarter 4	
							Hertford & Ware NHT	BS, B'ford & S'worth NHT
4.1	Reduce criminal damage	Deploy covert cameras in arson hotspot areas Share details of convicted arsonists	Training and deployment of covert cameras		Fire and Rescue, Police	JAG	Compared to the same period last year, Hertford has reduced recorded offences by 1% (Apr - Sept 357 offences) and	Criminal Damage is down In Bishops Stortford by 10%, Buntingford 1% and in Sawbridgeworth down by 18%.

					Trading Standards, Police Police		<p>at year to date Hertford town now shows a 6.6% reduction. Hertford rural had seen an increase of 6 offences to 62 between Apr - Sept. and as a result, Rural officers have been working on a mirrored shift pattern to increase visibility and encourage cross area commitment. Moving forward, officers are looking to implement a rural specials scheme to increase visible patrols and raise awareness within the community.</p> <p>Detection rates have decreased in A1 to 13% (-9%) and in A6 to 10% (-3%) for the specified period but at year to date show significant improvement.</p>	
		Increase awareness of graffiti products as an age restricted product	No of premises involved					
		Support operation TAG and consider roll out as appropriate	Operation TAG adopted					

5. Reduce vehicle crime								
JAG ref	Objective	Actions	Measure	Ref to National Indicators	Lead agency	Lead Group	Update: 2009/10	
							Quarter 4	
							Hertford & Ware NHT	BS, B'ford & S'worth

								<b>NHT</b>
5.1	Reduce vehicle crime	Events (similar to Operation Tarantula) held	No of events	NI16	Police	JAG	<p>Vehicle crime has made an overall improvement month on month with a steady reduction of recorded offences in September there has been a 51% reduction to 24 offences recorded in Hertford.</p> <p>In comparison to the same period last year, vehicle crime has increase by 26% to 189 offences recorded in Hertford and 25% to 66 recorded offences in A6</p> <p>Detection rates have increased in A1 to 5% (+2%) and decreased in A6 to 9% (-4%)</p> <p>The Hertford NPT have now allocated a vehicle crime SPOC within the team to take ownership of related offences and initiatives are underway to provide advise to target audiences in a</p>	<p>Theft of Motor vehicle is down In Bishops Stortford by 50%, Buntingford up by 1% (one car extra, taking the total to 15 for the year) and in down in Sawbridgeworth by 12%.</p> <p>Theft From Motor vehicle is down In Bishops Stortford by 26%, Buntingford 37% and in Sawbridgeworth up slightly by 17%.</p>
		Deploy covert cameras in hotspot locations where necessary	No of deployments					

							<p>further attempt to reduce offences. Surgeries at strategic locations have been put into place together with the implementation of business watch at target locations.</p> <p>Again, year to date the Hertford ward is currently showing a 30% reduction in Theft of motor vehicle and Hertford Rural a 50% decrease which supports the commitment against these type of offences.</p>	
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**6. Reduce theft from a shop**

JAG ref	Objective	Actions	Measure	Ref to National Indicators	Lead agency	Lead Group	Update: 2009/10	
							Quarter 4	
							Hertford & Ware NHT	BS, B'ford & S'worth NHT
6.1	Reduce theft from a shop	Increase patrols in hotspot areas	No of patrols	NI16	Police	JAG	Shoplifting has increased in Hertford by 20%, the levels of this offence varies regularly due to irregular reporting. In Hertford rural there is one offences reported for the	Op Scion a multi agency shop lifting initiative involving security staff, BTP and the Mobile police stations is running. Peak shops have been identified. PCSO's
		Implement Town Watch (Bishop's Stortford) upgrade	Town Watch running					

		Implement local measures and initiatives	No of initiatives in place				6 month period.	conducted high visibility surgeries.
		Investigate ASBOs for prolific offenders	ASBO outcome determined				Detections have increased in Hertford to 62% (+11%) compared to the same period last year. A6 has 100% detection rate due to there being one reported offence for the 6 month recorded period.	Introduced a protocol with the Co-op stores regarding evidence gathering and reporting. This is likely to reduce reported offences at these premises in the next quarter.
		Identify enforcement orders to prohibit offenders from entering premises	No of enforcement orders					
		Investigate use of "Spread the Word Trailer" and support provision as necessary	Spread the word trailer deployed				Op Acquisitive continues within both Hertford & Ware town centres with ward officers and PCSO's on designated duties in line with opening hours. Hertford NPT led the way in the implementation of the recent shoplifting initiative and this is producing positive results in both the reduction and detection of offences.	In addition the SNT at bishops Stortford have instigated the Bishops Stortford retailers Forum. The main 8 retailers in the town attended monthly meetings where the issues of town centre management are discussed. High vis road shows and patrols are now a regular feature in the town, and the following results are again exceptional. Bishops Stortford has now secured a 20% reduction in shoplifting year to date.



									<p>The SNT at Bishops Stortford have continued with the Bishops Stortford retailers Forum. The main 8 retailers in the town continue to attend monthly meetings where the issues of town centre management are discussed. High vis road shows took place on 24<sup>th</sup> – 28<sup>th</sup> November and his vis PCSO patrols are now a regular feature in the town, and the following results are again exceptional. Bishops Stortford has continued to secure a 20% reduction in shoplifting year to date.</p>
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7. Raise awareness of domestic violence and reduce repeat incidents through a coordinated approach							
JAG ref	Objective	Actions	Measure	Ref to National Indicators	Lead agency	Lead Group	Update: 2009/10
							Quarter 4
7.1	Raise awareness of domestic violence	Provide financial and strategic support to ensure the continuation of the East Herts and Broxbourne Domestic Violence Forum	DV forum meetings held, White Ribbon	NI32	HCC	DV Forum	Financial support provided for 2009-10 Six Forum meetings held

		Support and promote White Ribbon Week	week supported, publications distributed				White Ribbon publicity at partner reception areas. Mobile phones and wrist alarms issued for victims. Forum website under construction.  DV forum created charity website.
		Assist in the publication and distribution of domestic violence resources					
7.2	Reduce repeat incidents of domestic violence	Support the MARAC process	Ensure all relevant partners attend MARAC	NI32	HCC	DV Forum	MARAC in place since January 2009, meetings held monthly. Eastern area had 150 cases in 2009-10 with 15 repeats.

#### 8. Reduce the harm to individuals and communities caused by alcohol and drug misuse

JAG ref	Objective	Actions	Measure	Ref to National Indicators	Lead agency	Lead Group	Update: 2009-10
							Quarter 4
8.1	Tackle under age sales of alcohol	Identify and carry out test purchasing operations at public houses and licensed premises	No identified, carried out and outcome achieved		Police, EHC, Trading Standards	JAG	Alcohol test purchases; 6 passes and 3 failures.  Bottle Watch scheme has not been expanded due to lack of funding. Scheme has been shared force wide as effective practice.
		Pursue Public House Exclusion orders for individuals	No of Public House Exclusion orders				
		Expansion of Bottle Watch scheme	No of premises identified				

			through the scheme				
		Conduct joint operations	No of operations carried out				
8.2	Address issues caused by alcohol in the night time economy	Work with licenses and retailers to implement Safer Clubs, Pubs and Bars Scheme in Bishop's Stortford	No of licenses and retailers involved	NI17	EHC, Police	JAG	Scheme stalled due to challenges with encouraging Fire Service to contribute to the scheme. This matter to be addressed at Police Area meeting. Police Licensing officer will be attending. EHC awaiting outcome before any more premises are approached.
8.3	Raise awareness of drug and alcohol misuse issues in East Herts	Provide youth engagement activities for young people	No of activities offered and hotspot areas covered		EHC, HCC	DA Group, A&D group	Alcohol and drugs group researching available cocaine resources for distribution  Pier led art project started on 11th January. Held on Monday afternoons which sees an average of 10 clients who have all have produced an array of amazing art work, which they hope to display by holding an exhibition at the office. It has been great seeing everyone working way and expressing themselves, the project has never been so quiet.
		Support national and local campaigns as appropriate	No of campaigns supported				
		Promote awareness of cocaine misuse	No of campaigns supported, literature distributed	NI40	EHC, HCC	A&D Group	
8.4	Explore the possibilities	Publicise services available	Recording	NI40	EHC,	A&D	Provisions being made for publicity

of providing extra drug and alcohol misuse resources/services	Investigate the recording of drug paraphernalia within the district	processes identified		HCC	Group	of substance misuse services
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### **Community Safety Action Plan 2010-11**

<b>Ref</b>	<b>Aim</b>	<b>Action</b>	<b>Measure</b>	<b>Lead</b>	<b>Support</b>	<b>Timescale</b>	<b>Update</b>
1	Publicise community safety good news stories	Publish 2 editions of the Safer East Herts newsletter	2 editions published	Community Safety Coordinator, (EHC)	Partnership Communications Group	Autumn/ winter edition 2010, spring / summer edition 2011	Funding required
2	Publicise the Community Safety Partnership	Create Community Safety Partnership website	Website created	Community Safety Coordinator, (EHC)	Partnership Communications Group	12 months	Based on in-kind support from East Herts Council
3	Spread reassurance and crime prevention advice	Agree reassurance themes at each Joint Action Group meeting and spread through existing mechanisms, such as email signatures and inserts into regular postal items	8 themes addressed and publicised	Chair of JAG	All partners, Crime Prevention Officer	Reviewed at every JAG meeting	Reassurance messages targeted different audiences and during peak times / seasons
4	Involve communities in identifying and dealing with local community safety issues	Consult with the public on the priorities the partnership should address through engagement at public meetings and consultation measures such as surveys	At least one partnership public meeting held, and consultation carried out	RAG, Community Safety Coordinator, (EHC)	All partners	Autumn 2010	Completed
5	Explain to the	Turn achievements into case	At least 2	Chair of JAG,	All partners,	At least one	Case studies

	public the impact of internal processes – how partnership working makes a difference	studies of success, such as PCSOs trained to issue FPN's, hotspot areas addressed, and offender management explained	cases studies created and publicised	action groups, Community Safety Coordinator, (EHC)	Partnership Communications Group	case study over a 6 month period	published in the Safer East Herts newsletter
6	Promote partnership initiatives at partner agency events	All partners to update the JAG calendar with agency events, such as Door Step Challenges, Fire Station open days and Police surgeries.	Number of events held with partner input	Chair of JAG	All partners	At JAG every 6 weeks	Completed using in-kind support from partner agencies hosting the events
7	Show the public that key partners work together	Partner agencies to be invited to existing police surgeries across the district	Number of "partner" surgeries held	Anti-social Behaviour and Projects Officer, (EHC)	All partners	At least one partner surgery each quarter	Action fulfilled within existing resources
8	Address public concern of inconsiderate or dangerous driving	Create information sheet to be distributed via driving instructors and mobile phone retailers to hand out to customers on taking a lesson / purchasing a mobile phone	Number of outlets involved / info sheets handed out, analysis of statistics	Watch Liaison Officer (Police), Community Safety Coordinator (EHC)	Partnership Communications Group	Leaflet distributed to outlets by September 2010	Leaflet and posters produced and distributed
9	Address perception of people being drunk and rowdy as a problem	Support the Street Pastors Initiatives in Bishop's Stortford and Hertford and Ware  Support taxi marshals in Hertford	Number of initiatives supported. Perceptions reduced (by next Place Survey)	JAG, Community Safety Coordinator, (EHC)	East Herts Council, Police	12 months	Funding support provided. Management meetings attended
10	Address perception of	Create "how to report litter" / flying tipping campaign as	Campaign introduced	Environmental Inspection Team	Anti-social Behaviour and	Campaign introduced by	Funding provided to

	litter as a problem	well as raising awareness of the penalties for dropping it.	and positive publicity. Joint events with partners	Manager, (EHC) Police Neighbourhood Inspectors/ Sergeants	Projects Officer (EHC) EHC Communications, Police Community Support Officers	autumn 2010, 3 Environmental Crime events by March 2011	support campaign
11	Address the top ASB activity of rowdy and inconsiderate behaviour	Use of ASB legislation	Number of interventions	Anti-social Behaviour and Projects Officer (EHC)	Partners e.g. Housing Associations	12 months	Action achieved within existing resources
12	Address public concern of dwelling burglaries as a problem	Advertise the Hertfordshire Home Security Service, publicise crime prevention measures	Number of crime prevention measures advertised	Partnership Communications Group, Crime Prevention Officer (Police)	All partners	12 months	Published on websites
13	Reduce and detect ASB, arson and fly tipping	Deployment of covert cameras to hot spot areas	Number of deployments and successful detections	Station Commanders (Fire and Rescue)	Police Neighbourhood Inspectors, East Herts Council	12 months	Action will be fulfilled within existing resources
14	Enhance participation at the Fire Station based activities (e.g. LiFE, Duke of Edinburgh)	All members of the partnership to nominate individuals to the schemes to enhance participation opportunities	Number of individuals nominated, number of individuals on schemes	Station Commanders (Fire and Rescue)	All partners	12 months	Action will be fulfilled within existing resources
15	Ensure the public are aware of substance misuse services	Create a credit card size information card detailing all services available in the district and surrounding	Number of cards distributed	Community Safety Coordinator, (EHC)	Alcohol and Drug Group, Schools PCSOs	July 2010	Card created and distributed

	available to them	areas					
16	Reducing alcohol misuse by young people	Identify and carry out test purchasing operations at public houses and licensed premises, and sharing local intelligence between partners	No of test purchases carried out, number of joint operations carried out	Trading Standards	Police Neighbourhood Inspectors, East Herts Council	12 months	Action achieved within existing resources
17	Improve awareness of underage drinking hotspots	Ensure all partner agencies are aware of the Trading Standards intelligence process, and appropriate partners monitor levels of alcohol debris	Levels of recorded alcohol debris	Trading Standards	Police, East Herts Council, Hertfordshire Fire and Rescue	12 months	Action achieved within existing resources
18	Organise diversionary activities in hotspot areas and/or for known offenders	Deliver summer activities programme	Number of activities offered, number of participating individuals	Anti-social Behaviour and Projects Officer (EHC)	Diversionary Activities Group	Summer 2010	Funding provided, activities delivered
19	Ensure the public are aware of domestic violence services available to them	Publicise services, contact numbers and help-lines, support Domestic violence forum initiatives.	Number of initiatives supported, services publicised	East Herts and Broxbourne Domestic Violence Forum	Community Safety Coordinator (EHC)	12 months	Action can be achieved within existing resources